# 10 years of exceptional service culminating in our transition from a 4,000 sqm Distribution Centre to a 10,000 sqm facility

NETCorp IT Solutions worked with our in-house interstate team as the local resource to cover all aspects of our transition to a 10,000 sqm facility and go live activity for a workplace for over 100 team. A weekly onsite support service, a prompt and reliable call out option, network and device maintenance ensured the ongoing viability of the production support system. I have not had any issues with NETCorp over the journey and have found the team to be very professional and easy to work with. Timely, reliable, and consistent service. What was promised was delivered.



Sam Craddock

API

### A Known and Contactable Leader

The biggest benefit of working with NETCorp IT Solutions is that they are always contactable. Also, it is comforting that I am dealing with a local known business leader here in Perth. NETCorp provides a high-quality service, towering above the average.



Paul McLean

Director- Pot Black Northbridge

## Give Them A Go – Always Monitoring, Rectifying Issues To Assure Minimal Downtime

NETCorp IT Solutions' service is outstanding and there is always a team member ready to assist with monitoring, detecting and rectifying issues or errors within our system, resulting in very little downtime. With their knowledge and expertise in all aspects of IT and Communications, they provide a comprehensive service to our business.

I highly recommend NETCorp IT Solutions. Give them a go, I'm sure you will be as impressed as I am with their service, experience and quick responses.



Oni Terranova

Cam Electrical

# Highly Impressed With NETCorp's Quick Turnaround Time and The Way They Treat Us

NETCorp's biggest benefit – I would say their service. Contact Leslie and you get an immediate response which has left us very impressed. When time is of the essence, Leslie and his team know how to get things done quickly and effectively.

They know how to treat a client; our previous IT firm did not rate as an "important" client. Work gets done with zero complication and prompt responses to emails and calls.

Take a leap of faith in Leslie and his team, we certainly have not been disappointed in the expertise shown by Netcorp IT Solutions.



Jeanette Bailey

Practice Manager- South Perth Specialist Skin Cancer Centre

## A Perfect Combination of Customer Service and Technical Skill

We associate with NETCorp IT Solutions for Office 365. Their experience and support have come in priceless when we faced issues with exchange accounts. The quick and timely response from NETCorp helped us get back up and operating with minimal impact to our business and clients.

The team and leadership are approachable, knowledgeable, and quick to help. A perfect combination of customer service and technical skill makes NETCorp IT Solutions a perfect fit for all the IT needs of our business.

I would not hesitate to recommend them to our customers, family, and friends.



**Brent** 

Director-Prefix Finance

## A Perfect Combination of Customer Service and Technical Skill

Leslie has vast experience in the IT industry with well organised IT system. Over the years we have received responsive service to issues. They offer a personalised approach to service. The biggest benefit for us is the knowledge within the IT sector and having access to someone (should there be issues) 24/7. Great service and very knowledgeable across the IT sector



#### Hilary and Paul Morrison

Directors - Connect Health Services

### 10 Years of Impressive Service

When it comes to IT support, NETCorp IT Solutions offers a pro-active and complete solution. They have done everything from helping us migrate to new desktops, servers, ISP and telephony.

Not only do they do an excellent job with ongoing IT maintenance and support, but they have also been great about suggesting ways to improve our structure and system security and backup.

Leslie and his team have demonstrated they are a professional, dedicated and customer-focused IT services and support organization. Rodin Clinic is associating with NETCorp IT Solution from around 2010.

Always available when needed. Highly recommend.



#### Sharlene

Practice Manager – Rodin Clinic

# 3 Words to Sum-up NETCorp IT Solutions - Honesty, Integrity, and Knowledge

Taking every client seriously is a trait of NETCorp, right from the outset to date we enjoy the same importance. The aptitude and attention you deliver is and has surpassed our expectations. You go to lengths to move things around when we require immediate attention or help to get us back on line if required.

Leslie's service and loyalty over the years and his contribution are highly appreciated. We have never looked else were when it comes to our IT requirements.



Rob

Director - Spadaccini Homes

# NETCorp IT Solutions Understands My Team and Our Unique Needs

I feel getting IT support at the crucial hour is of paramount importance, and NETCorp is always there when I need them, placing the appropriate level of priority on my needs and removing stress from my IT issues as they arise.

Their one-stop-shop approach to IT has meant that I can rely on them to take care of everything IT related. From routine network and software maintenance to web design and hardware supplies, NETCorp IT Solutions has never let me down.

My staff and I have been able to forge a relationship with NETCorp's local staff who understands not only our business-specific needs but also what my team is trying to communicate.

I have never been disappointed by NETCorp. They are not necessarily the cheapest, but my needs are always dealt with priority and their open, **frank** approach means I do not have to interpret what they're telling me. They either have the solution, or they will find the solution. This is a value that money cannot buy.



Director - Perth Brake Clutch & Exhaust

# We have been recommending NETCorp IT Solutions to companies, family and friends

I would like to thank you for all the work you have provided Wanneroo Crane Hire over the years. We have been recommending you to people requiring computer

related services as we have found your business to be professional, reliable and efficient.

Wanneroo Crane Hire will continue to use and recommend your services with any IT requirements.



**Shane Robinson** 

Wannerooo Crane Hire

# A trustworthy and Reputable IT Solutions Provider For Any Business

The knowledge, support and problem resolution of Leslie together with his team has translated through the operations of our business InStyle Ceramics – ensuring we are both effective and efficient in our business practices. We would have no hesitation in recommending NETCorp IT Solutions as both a trustworthy and reputable IT solutions provider for any business.



Anna Spadaccini

Financial Controller – Instyle Ceramics

### Providing Advice and Inputs on All Things IT

NETCorp IT Solutions dedication to service and ability to work with our growing organisation is evident in all aspects. We at Thejo Australia appreciate their advice and input into our IT needs and all their efforts to ensure we are satisfied in our IT support and requirements



Managing Director - Thejo Australia

### Quick And Efficient Service At A Respected Cost

NETCorp IT Solutions is locally based with a competent depth of knowledge and experience. A friendly, professional service that you can count on.



Matthew Roe

Garock

### The Single Biggest Benefit Of Subscribing To NETCorp IT Solutions is Peace Of Mind

NETCorp goes beyond other IT service providers in the way that Leslie and his staff follow up on past issues, we feel we are an important customer and not just a number to profit from. We enjoy peace of mind knowing that my personal computers and work computers are all working well, prompt service if requiring remote or onsite support and professional advice. NETCorp IT Solutions are our preferred IT Specialist due to prompt, friendly and professional services.

I would recommend NETCorp IT Solutions as the rates and Friendly professional services have always been a pleasure to work with for 8 plus years now.

#### Shane Robinson

Owner - Robinson, S

### Leslie treats you like you are one of his best clients

NETCorp IT Solutions provides personalised service which is the result of time and effort taken to know our business. We get Immediate support be it through on-site or remote whenever issues arise. Where others charge, Leslie helps in making informed decisions on all things IT.



#### Mormac

# Consider NETCorp For A Combination Of Service And Value

We have been with NETCorp IT Solutions from the start. They maintain a fast response for dealing with issues arising from IT system and their expertise is something to call upon. Anybody looking out for a Managed Service Provider should seriously consider NETCorp for a combination of service and value.

#### Saliba Sassine

Blue Mount Capital

### No Hidden Costs or Extra Call Out Costs

The best thing subscribing to NETCorp IT Solutions service is not having to worry about how much the call-out visits will cost or about whether there are other hidden costs. We know what our yearly budget towards IT support is.

Also, it is important that your IT Service Provider maintaining a Specialist Medical Practice knows not just the hardware side but also understands the requirements of the Medical Appointment System that we use. NETCorp excels in this regard too, as they have a good understanding of the Medical program (Practice Management System) that we use.



#### Senka Anderson

Practice Manager, Ethicos Institute

### Fixing IT Issues On Time And On Budget

NETCorp has made it easier and quicker for us to conduct our business by setting up One Drive. Appreciate their quick response and client-oriented advices. We now are confident that any IT problems would be sorted out quickly.

#### Slawek Misiun

Alpha Consulting